

If you are not enrolled in PCU, you can still get alerts by email. Use this form to tell us what alerts you wish to receive. Members enrolled in PCU can activate e-mail and text alerts on-line.

Account Number: \_\_\_\_\_  
Name - Primary: \_\_\_\_\_ Joint: \_\_\_\_\_  
E-mail: \_\_\_\_\_ Day Phone: \_\_\_\_\_

I wish to enroll in Alert Services

- E-mail - HTML - I elect to receive e-mails that may contain both text and pictures
- E-mail - Plain Text - I elect to receive e-mails with only text

Text Messaging is available to our members who use PCU and are enrolled in CPFCU Mobile. Please log in to select that option. *Message rates may apply.*

If enrolled in this service you will automatically receive alerts confirming the following events occurring in your account:

- E-statement availability - you must be enrolled in PCU to receive e-statements
- Personal information changed in PCU
  - Contact Information - E-mail Address - E-statement Selection - PCU Password
- Teller24 PIN changed in Teller24

**Optional Alerts**

- Loan Payment suffix \_\_\_\_\_ is past due
- Check numbers (range) \_\_\_\_\_ cleared from suffix  S-8 (Checking)  Other \_\_\_\_\_
- Share balance falls below\* \$ \_\_\_\_\_ in suffix  S-8 (Checking)  S-0 (Saving)  Other \_\_\_\_\_
- Share balance falls below\* \$ \_\_\_\_\_ in suffix  S-8 (Checking)  S-0 (Saving)  Other \_\_\_\_\_
- Share deposit above \$ \_\_\_\_\_ in suffix  S-8 (Checking)  S-0 (Saving)  Other \_\_\_\_\_
- Share deposit above \$ \_\_\_\_\_ in suffix  S-8 (Checking)  S-0 (Saving)  Other \_\_\_\_\_
- Share withdrawal above \$ \_\_\_\_\_ in suffix  S-8 (Checking)  S-0 (Saving)  Other \_\_\_\_\_
- Share withdrawal above \$ \_\_\_\_\_ in suffix  S-8 (Checking)  S-0 (Saving)  Other \_\_\_\_\_
- Certificate IRA balance above \$ \_\_\_\_\_

\*NOTE - These notices are "near real time". Please maintain an awareness of your share draft balance.

By signing below I acknowledge that I have received the E-mail Services Disclosure and agree to be bound by the terms and conditions contained therein, and wish to receive alerts as defined above.

Signature of Primary Member \_\_\_\_\_ Date \_\_\_\_\_ Signature of Joint Member \_\_\_\_\_ Date \_\_\_\_\_

CPFCU Use

<input type="checkbox"/> Received # _____	<input type="checkbox"/> Disclosure # _____	<input type="checkbox"/> Entered # _____	<input type="checkbox"/> Scanned # _____
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**E-MAIL SERVICES DISCLOSURE**

**GENERAL**

By signing up for this service you acknowledge that the credit union may use the e-mail address you have provided to send you e-mail. You may elect to receive or not receive some types of e-mails but you may automatically qualify for other types of e-mails. The different types of e-mails are noted in this brochure.

You also acknowledge that e-mails sent to you may include information about your account including, but not limited to, your name, address, account number, check numbers and balance information.

**PRIVACY**

Your e-mail address will not be shared with other companies or affiliated third parties without express permission from you.

**WHAT HAPPENS IF I CHANGE MY E-MAIL ADDRESS?**

The credit union acknowledges that members may change e-mail service providers from time to time and therefore have to change their e-mail address. If the credit union sends an e-mail to the e-mail address that you have provided and that e-mail is returned as undeliverable several things will happen. The e-mail system will automatically attempt to resend the e-mail at least one time as issues like hardware problems with your e-mail service provider could have caused the failure. If the second attempt to send you the e-mail is rejected then the credit union system will automatically mark your e-mail address as bad. This will prevent future e-mails from being sent to the "bad" address. This will not stop e-mails that were created and transmitted prior to your e-mail being marked as bad.

After an e-mail address is marked as bad the credit union system will inform you of the bad e-mail address upon your next log in to the home banking system and give you the opportunity to change it. This same message will also be presented to our tellers when your account is accessed.

**WHAT IF I NO LONGER WANT TO PARTICIPATE IN THIS PROGRAM?**

If you find that you are no longer interested in this service you can easily remove yourself from it by choosing the "Cancel e-Mail" button within the "Preferences" section of PCU, or by contacting a member service representative.